

## Forsta Visualizations June 2025 Release

### **Growing Smarter Together**



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## 1.Introduction

This document describes new and improved features in the Forsta Visualizations 2025 June Release.

If you would like to know more about these features, please contact the support team at <u>visualizationsSupport@forsta.com</u> and they will be able to assist you.

Best Regards, Forsta Team



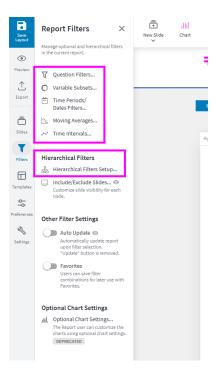
## 2.StoryTeller

## Updated user interface for Filter setup in StoryTeller

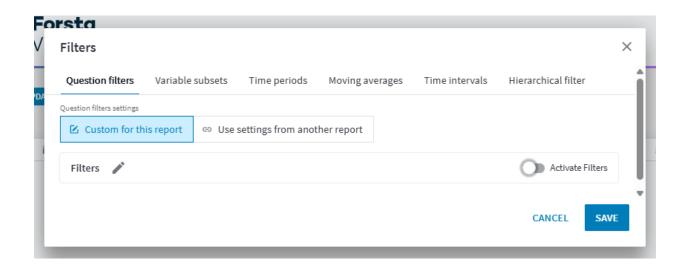
We are pleased to announce the next phase of enhancements to our StoryTeller UI, specifically focusing on the Filter setup panels. In this update, we have consolidated all optional filter options with the hierarchical filter setup screens into a single, unified location. This integration is designed to streamline the process of locating and adjusting the necessary settings. To use the new UI, enable "Use new StoryTeller setup layout" under Project settings -> Beta settings in your project.

NOTE! There are no new or removed features, but the position and/or how they look may have changed.

In the left panel, clicking on any of these links will take you to the new panel.



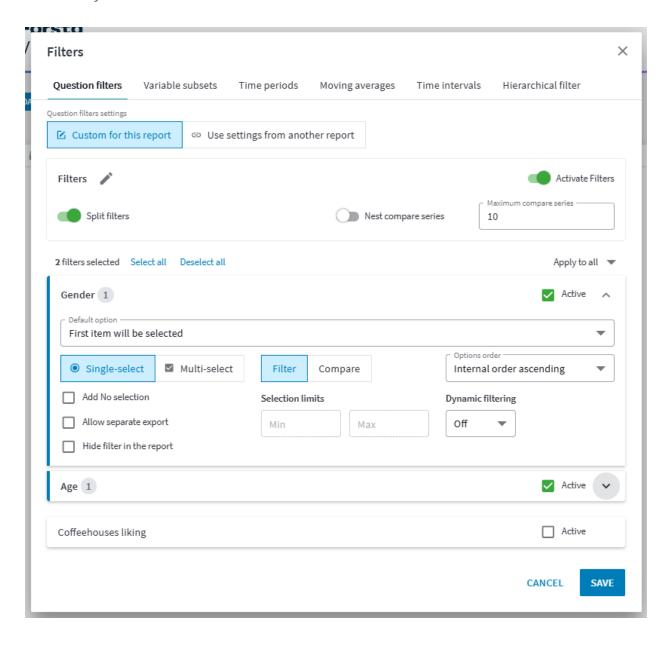




As seen, all options for global filters are now gathered in the same panel.

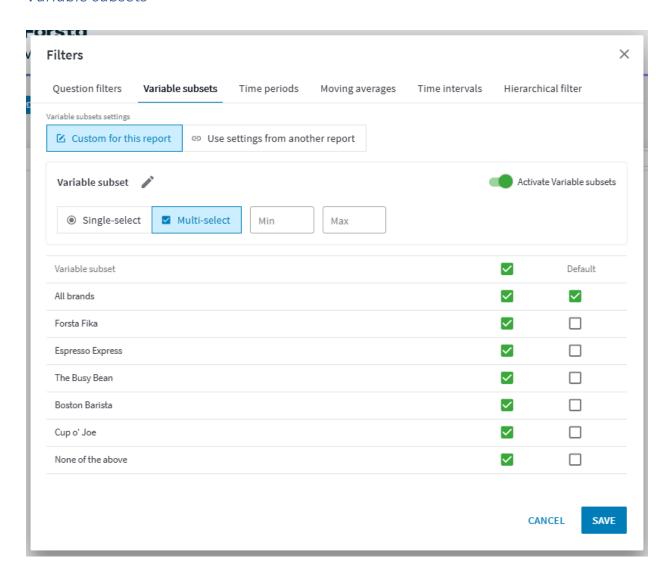


### Question filters



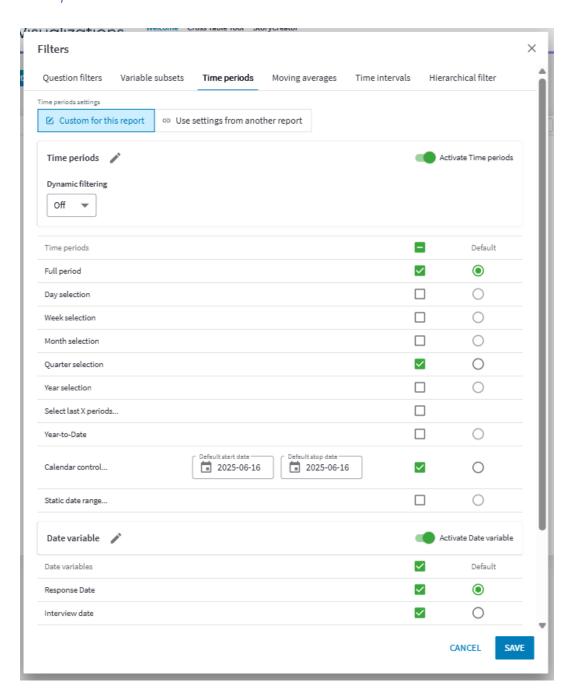


#### Variable subsets



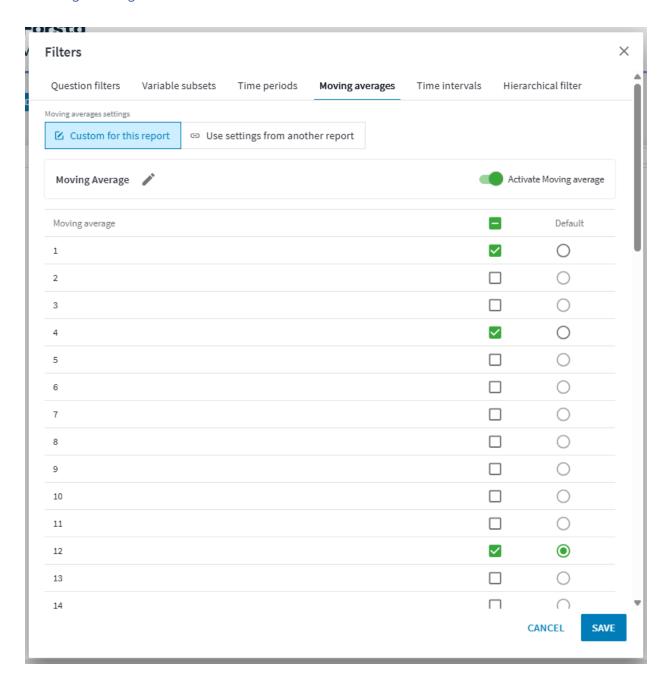


### Time period



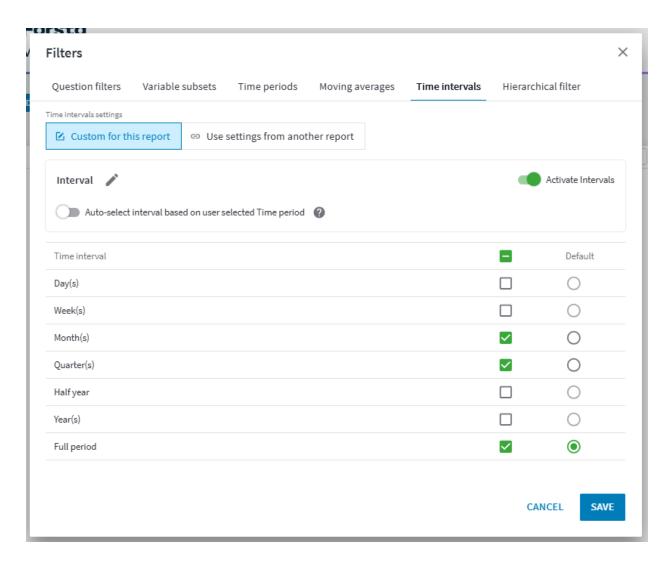


### Moving average



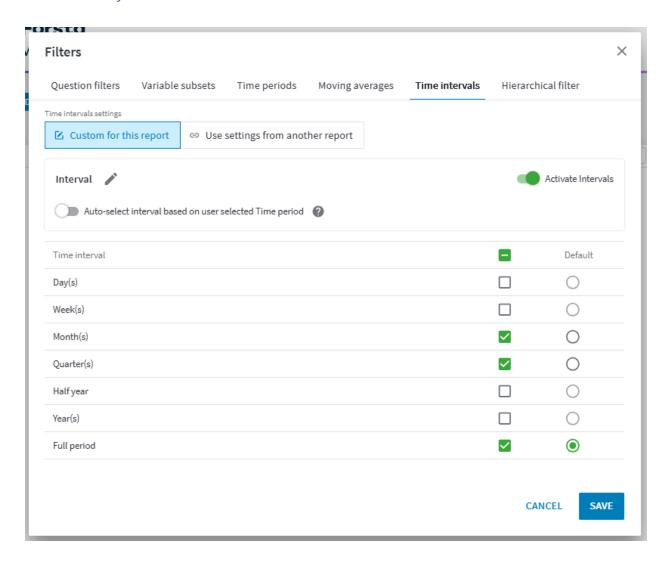


#### Time intervals





## Hierarchical filter

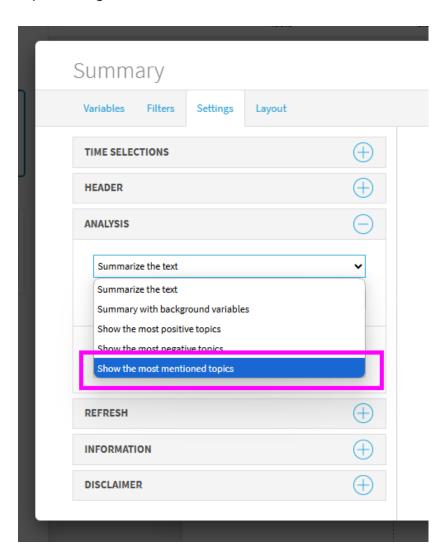




## **Summary object - Most mentioned topic prompt**

We have now introduced the prompt to show "most mentioned topic" within our Summary object.

This enhancement allows you to view the most mentioned topics, regardless of their sentiment (positive or negative). This provides a more comprehensive overview of the topics being discussed.





### As seen here, "most mentioned" is a mix of both positive and negative topics.

#### Most mentioned topics

1. Food Quality 2. Service Experience 3. Restaurant Cleanliness 4. Seating Comfort 5. Menu Variety

The output provided is based on an Al-generated analysis of the comments and may not always reflect the content with complete accuracy.

#### Most postive topics

1. Food Quality Menu Variety
Outdoor Seating 4. Pricing 5. Staff Accommodations

The output provided is based on an Al-generated analysis of the comments and may not always reflect the content with complete accuracy.

#### Most negative topics

- 1. Service Quality Cleanliness of Restaurant
  Wait Time for Food

  - 4. Comfort of Seating 5. Menu Pricing

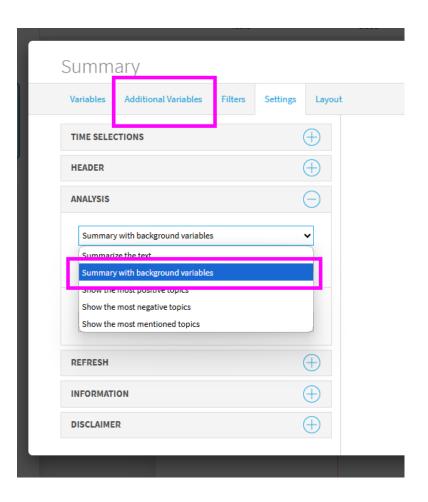
The output provided is based on an Al-generated analysis of the comments and may not always reflect the content with complete accuracy.



## Summary object - Add categorical questions as additional information

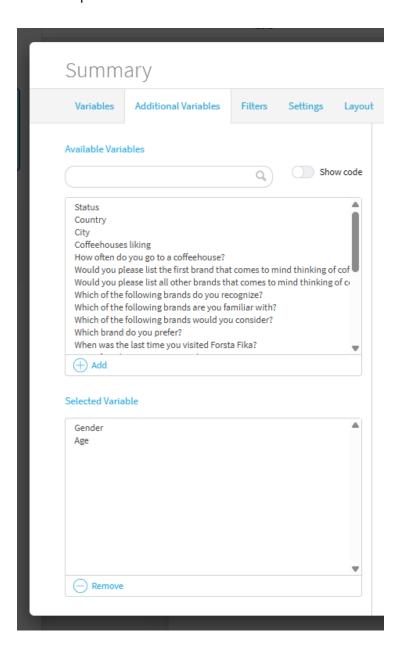
We are now introducing a new feature within our Summary object that allows for the creation of more detailed summaries by incorporating additional questions from your survey. This enhancement enables the AI to consider various background questions, such as age, gender, brand familiarity, or any other categorical questions, providing a comprehensive summary of open-ended responses.

This is a new option in the dropdown for analysis. Once selected, a new tab will be available in the header.





The new tab allows you to include additional categorical questions. Simply mark the desired questions and click "Add" to move them to the "Selected" area.



With this feature, the AI can generate a summary based on the selected open-ended question, enriched with demographic information such as age and gender for each respondent.



In the example below, the left Summary incorporates gender and age information for each respondent to create a tailored summary, while the right Summary represents an overview of the entire sample.

#### What do you think about Forsta Fika? Gender and Age is added as additional variables

The feedback from respondents highlights several key themes regarding their experiences at the coffeehouse. Overall, sentiments are mixed, with many praising the food quality and service while expressing concerns about cleanliness and value. Notably, younger respondents (19 or younger) frequently mentioned cleanliness issues, while older respondents (60 or older) often appreciated the atmosphere but noted high prices. Female respondents tended to emphasize the need for improved service and cleanliness more than their male counterparts. Actionable insights include enhancing cleanliness standards and reassessing pricing strategies to improve perceived value, particularly for younger patrons.

The output provided is based on an Al-generated analysis of the comments and may not always reflect the content with complete accuracy.

#### What do you think about Forsta Fika? No additional variables

The survey responses reveal a mixed sentiment towards the coffeehouse experience. While many customers praised the taste of the food and coffee, as well as the cleanliness and friendly service, several noted significant issues with service speed, value for money, and overall atmosphere. Cleanliness, particularly regarding glasses and floors, was frequently highlighted as needing improvement. Additionally, high prices were a common concern, leading to dissatisfaction with perceived value. Overall, while the coffeehouse has strong potential, addressing service and cleanliness issues could enhance customer satisfaction and encourage more positive recommendations.

The output provided is based on an Al-generated analysis of the comments and may not always reflect the content with complete accuracy.

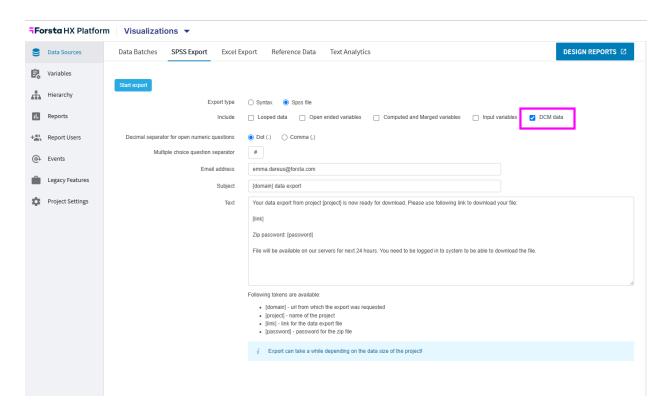


# 3.Data management DCM Raw data export

We have now enabled the option to download raw data for your Discrete Choice Model (DCM) test executed in Forsta Surveys (Decipher) and imported to Forsta Visualizations.

The data can be exported both within your survey to Excel, and from your project to SPSS. The data exported to SPSS is only the respondent level raw data for level. It's the "Zeroed Utilities" that is available in Forsta Visualizations. If any additional raw data is needed, this has to be exported from Forsta Surveys (Decipher).

To export your data, enter "SPSS Export", make sure to check the box "DCM" and add all other necessary information as you normally do within an export.





In the export, you will now get 2 files, Main data and DCM data.



Both of the files uses the same password, which is delivered to you via email.

The questions will be named after the question code from your survey, along with the attribute name and the level name.

In the example below, Q1 is the name of the question in your survey, Brand is the attribute, and Forsta Telecom the Level.

